



National Finance Center Customer Notification

Date of Notification: December 4, 2009

Subject: Information/Research Inquiry System (IRIS) - 313 Screen
(SES Performance Data)

Database/Customer(s) Affected: All

Dear Customer:

This Customer Notification is to inform our customers that the IRIS313 screen is experiencing a load module problem and will be unavailable until this issue is resolved.

We will provide a follow-up Customer Notification on Tuesday, December 8, 2009, unless this issue is resolved sooner.

If you have any questions regarding this notification, please contact NFC's Call Center at 1-504-255-4630 or EmpowHr Help Desk at 1-888-367-6955 or EmpowHR@usda.gov.

KJS/M5-10-013/015

"Tip of the Week"

Track the bond value of your U.S. Savings Bonds by using the [Treasury Direct Calculator](#).